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HolestPay for Shopify - shop installation manual

This document provides instructions for Shopify site administrators to connect Shopify site to HolestPay system.

If installation is performed by the integrator (HOLEST ENGINEERING OR other) you can skip this document and just wait for access info.

This document does not provide instructions of method setup.

PRE-REQUIREMENTS

Make sure you have created an user account on <https://sandbox.pay.holest.com/> or <https://pay.holest.com/> depending what environment you are connected to. Note that sandbox and productions are **intentionally ISOLATED and that you need to create / setup everything separately** (this is a PSP management panel for users / merchant center made in accordance with PCI DSS standards) .

pay.holest.com/register

Already have an account? [Login](#)

HolestPay

Account data

First name Last name

Email address
email is required

Password
password is required

Repeat password

Biometric/WebAuthN Identity Protection
***Recommended

Upon registration setup biometric/webauthn credentials

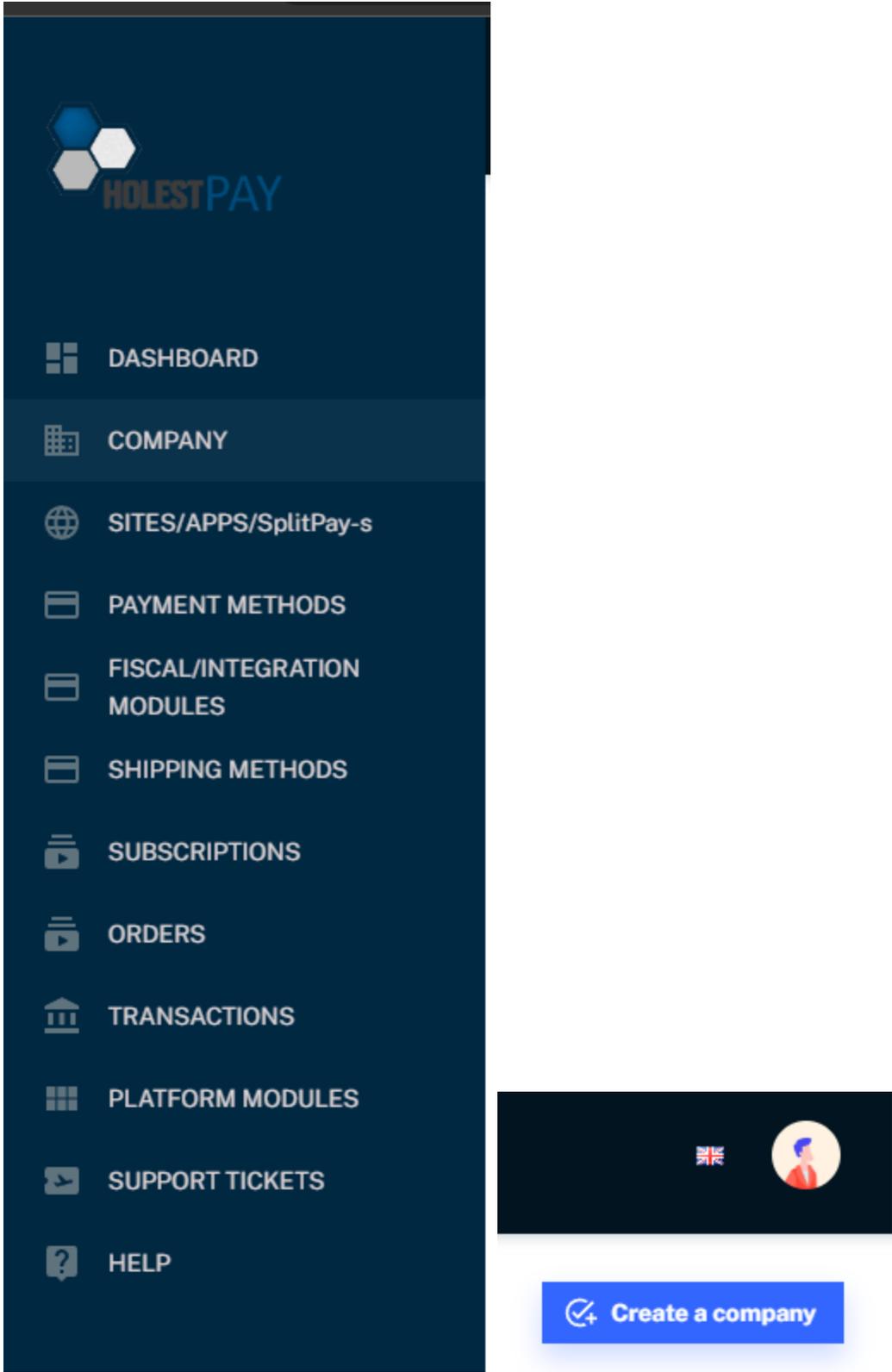
Register

**Payment extensions/install instructions are located inside of the panel

For faster access place the HolestPay app on your desktop using option in the right side of your address bar:

Install HolestPay Portal App

Make sure that you have added company info. If not, go to “Company” in the left menu and click the “Create a company” button. Enter info and logo then save. After creation you will have additional options like to add access to other people or define warehouse data.



If multiple people need to access the HolestPay panel they also need to create an account and after that under company settings you can assign them to administrator or staff roles.

Selected Company: FIRMA ZA TEST DOO » Selected PDR: shop.holest.com...

Company data

[Back to companies list...](#)

Company

Company Name
SMILE COMPANY DOO

Country
Srbija

Address
Neka Adresa 55, 11070 Novi Beograd

Company Registry ID
12345678

Tax No.
123456789

Logo upload

[Create](#) ✓

Company Registry ID	Tax No.
12345678	123456789

Company Warehouses/Delivery Partners

*important if you use shipping

Identifier	Name	Country	City	Postal Code	Street Name	Street Number	Bank Account	E-Mail	Tel	Cont Nam
default	Default	Srbija	-	-	-	-	-			

[Add +](#)

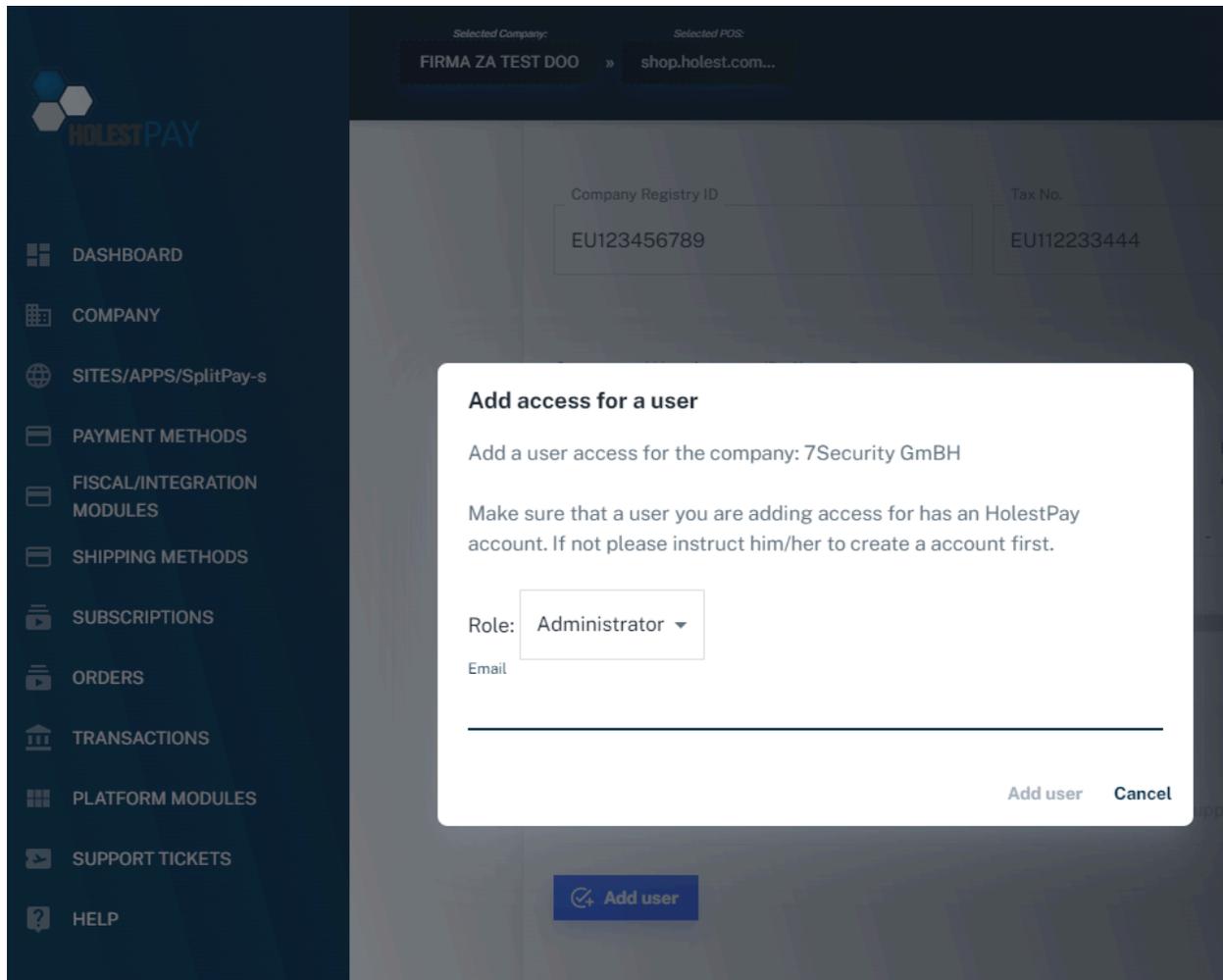
Company users

User	Name	Telephone	Role	Actions
support@holest.com	Holest Support	+381637490130	hpay-support	[HPay Support]
yourmail@yourserver.com	John Smith	+38163 555 5550	creator	[Yourself]

[Add user](#)

[Logo upload](#)





Account that creates the company records will automatically be set with the "owner" role for the company. If you are setting this for clients then they can create an account later. You can then add them as "administrator". After that you will be able to transfer the "owner" role to them.

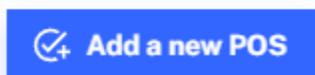
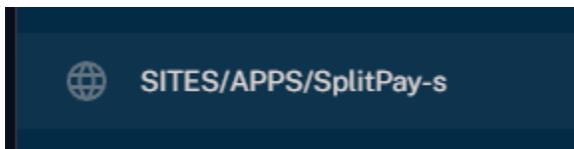
If you have multiple clients you can use your existing account you used previously when doing work for the other company and just open a new company.

Hosted sites like Shopify, WiX Stores and Etsy require that you also create site records (for example in woCommerce, Virtuemart... you can create a site record during the connect stage).

HolestPay sandbox is free and fully opened. Production requires subscription. (subscription can be updated).

REGISTER SITE AS HOLESTPay POS

Go to “SITES/APPS/SplitPay-s” in left menu and click “Add a new POS”



Select Website / Shopify for type. In *Main site url* enter a public **URL** (or **.myshopify.com** url if you still don't have a public one).

Add a new POS

Add a POS for: SMILE COMPANY DOO

POS type: Web site ▾ Shopify ▾

Main site url
smilecompany.com|

Auxiliary site url- | comma separated, without www. and https://|

Save Cancel

Enter SHOPIFY SHOP parameter and save.

(P|S|F|I)N - Instant payment/shipping/fiscal/integration notification url

Shop Name

SHOPIFY SHOP*
smilecompany-324345.myshopify.com

SHOPIFY CLIENT ID *

After save and browser page refresh you will see this:

Shop Name

SHOPIFY SHOP *

smilecompany-324345.myshopify.com

The app is not generated for your shop smilecompany-324345.myshopify.com yet. You can request the app creation for your shop with the button below. After the app is generated you will get unique installation link you must use to install the app on your shop. Typically installation link will appear here in less than 2 working days (in practice usually ~2h if request is made during standard working time).

[Request a app creation for the smilecompany-324345.myshopify.com...](#) [Refresh...](#)

SHOPIFY CLIENT ID *

CLICK THIS BUTTON

SHOPIFY CLIENT SECRET *

Click on the button to request app creation. Our team will need up to 2 work days to complete this for you (in practice, usually it may take a few hours if a request is made during work hours).

When we prepare the app for your shop you will see the install link in the information box. Click the link to install the app. You will be directed to Shopify admin to confirm the installation.

Shop Name

SHOPIFY SHOP *

68e9f0-2.myshopify.com

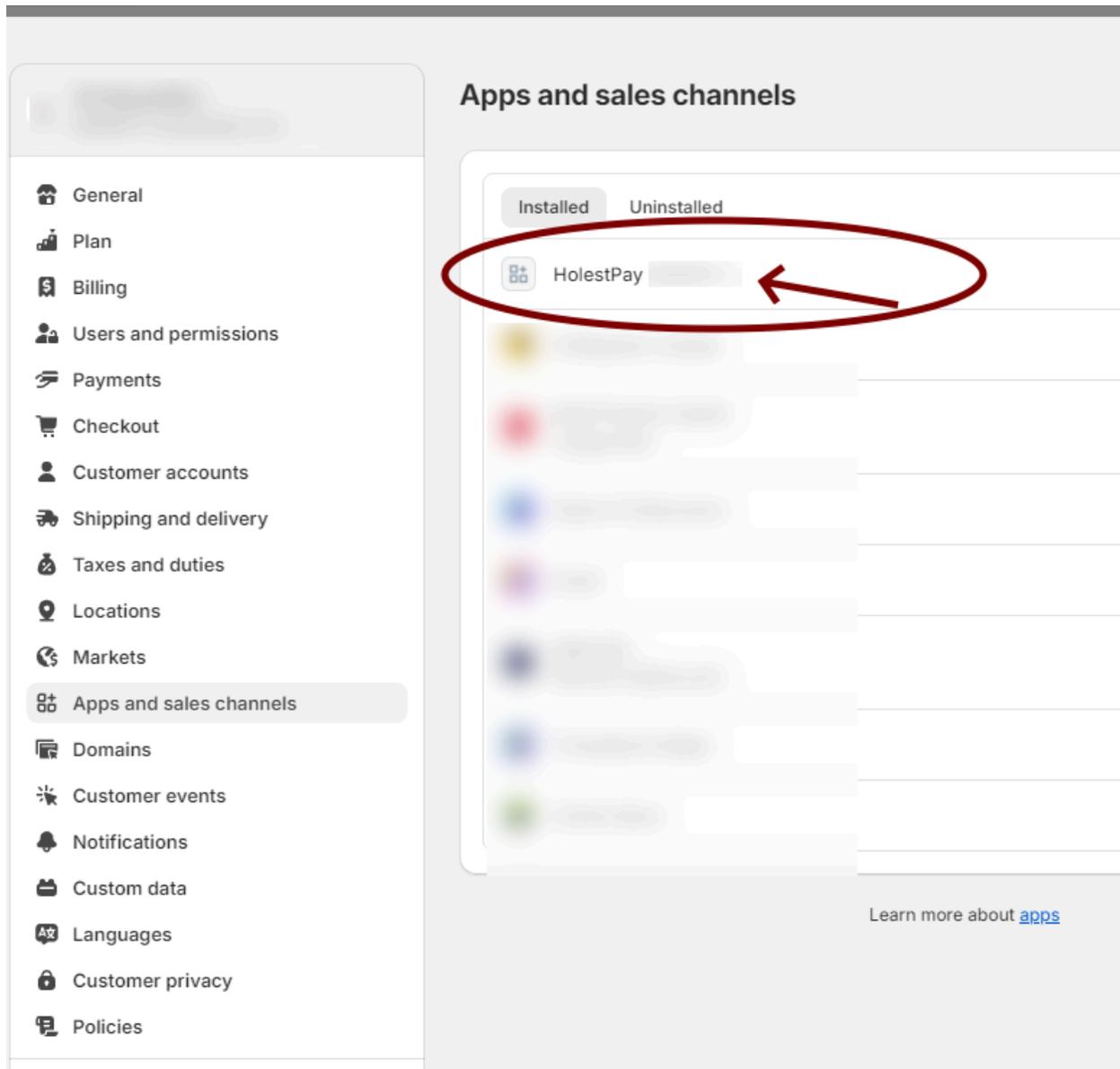
The app is generated and ready for 68e9f0-2.myshopify.com.
Click the link below to install the app:
[Install the HoliestPay Shopify app on \[shop name\].myshopify.com.](#)

App will be installed and initially connected to this POS, UID [shop name] in sandbox. You can swap pos/environment later.

After installation refresh this page (in browser)!

SHOPIFY CLIENT ID *

After installation. HoliestPay will appear as an installed app for your shop.



ADDING OF PAYMENT / SHIPPING / FISCAL & INTEGRATION METHODS

Use of each type of method depends on the subscription type you have. Also subscriptions and installments capability may depend on your subscription type. In the sandbox environment everything is unlocked.

You add only what you need.

Payment Methods

To relate the HolestPay Payment method with your shopify shop payment method you need to create a custom payment method in Shopify settings under “Payments” with the same name as one of localizations of payment method name on HolestPay (or reverse, name HPay method as named in Shopify). If needed you can create localization for non-existing languages like xx for the purpose of relation. HolestPay app will translate payment method names according to real localizations.

You can relate multiple methods like Pay by card, IPS Skeniraj QR/phone, Uplatnica za NBS QR kodom, Pay by card over Bank 2 for installments, Pay by card over Bank 3 for installments...

Each payment method configuration is different and not considered in this document.

Set up manual payment method [X]

Custom payment method name

Pay By Card - TEST DO NOT USE **Must match one of localizations of payment method name on HPay panel!**

Additional details

Pay securely via MASTER, MAESTRO, VISA, DINA and AMEX cards **NOTE:HPay App manages name translation**

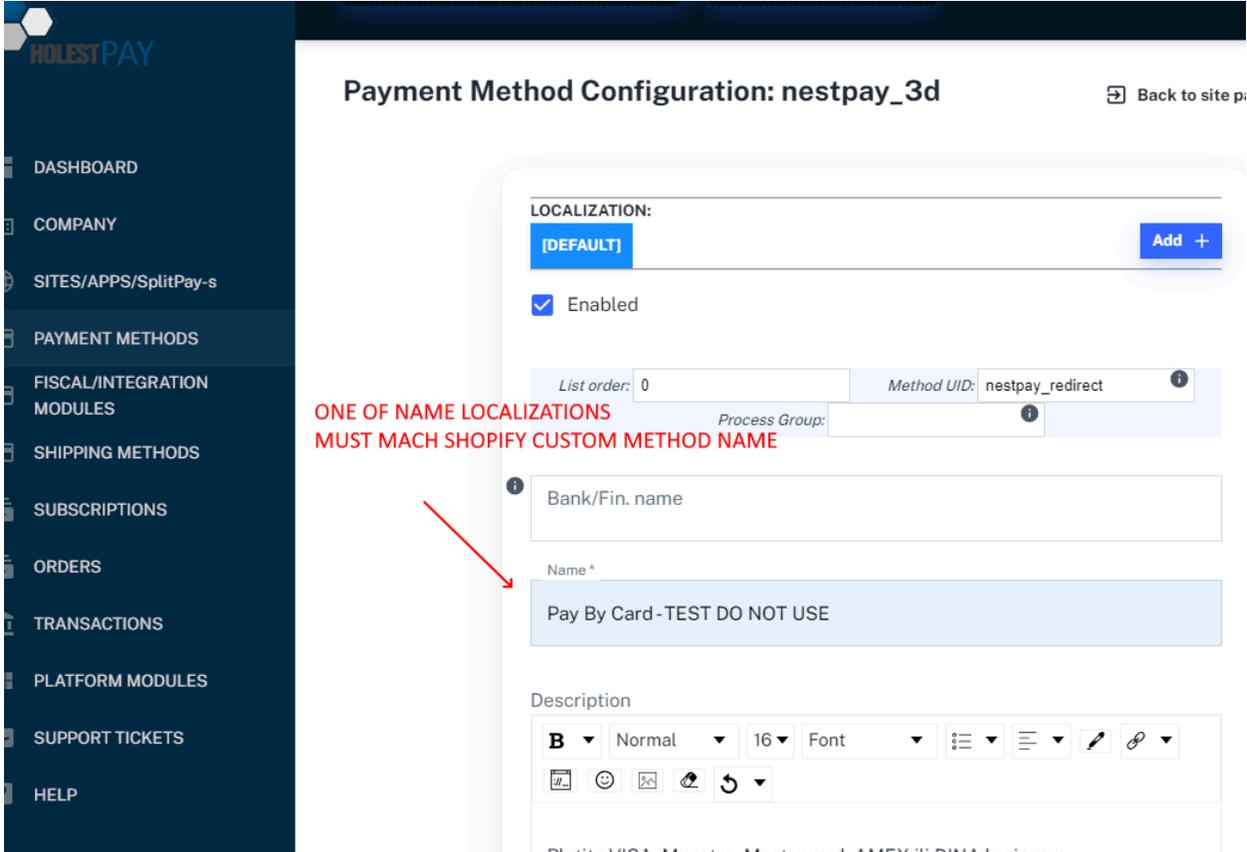
Displays to customers when they're choosing a payment method.

Payment instructions

You will be directed to payment after you confirm the order

Displays to customers after they place an order with this payment method.

Cancel Activate



For shopify development stores as you can only use “bogus” gateway you should set bogus at HolestPay for method name. Bogus test input is not considered.

channels

Payment capture method

Payments are authorized when an order is placed. Select how to [capture payments](#):

Automatically at checkout
Capture payment when an order is placed

Automatically when the entire order is fulfilled

cy

commerce.holes

before being

Set up manual payment method

Custom payment method name

IPS Plaćanje preko telefona ili skeniranjem QR koda - TEST NE KORISTI

Additional details

Platite direktno sa telefona izborom vaše banke ili skenirajte QR kod aplikacijom vaše banke iz opcije IPS plaćanje. Sve banke u Srbiji imaju obavezu podrške ove opcije u mobilnim aplikacijama. Ukoliko IPS ne radi sa vaseg telefona proverite permisije za kameru.

Displays to customers when they're choosing a payment method.

Payment instructions

Po potvrdi narudzbine bićete preusmereni na IPS plaćanje. Ukoliko pristupate sa telefona odaberite banku, ukoliko pristupate sa PC-a skenirajte QR kod is aplikacije Vaše banke preko opcije IPS plaćanje.

Displays to customers after they place an order with this payment method.

Cancel **Activate**

Gift cards never expire

Gift cards expire

1 Years

Payment Method Configuration: nbs_ips_skeniraj_pt [Back to site paym](#)

LOCALIZATION:

[DEFAULT] Add +

Enabled

List order: 0 Method UID: nbs_ips_skeniraj_pt

Process Group:

Name *

IPS Plaćanje preko telefona ili skeniranjem QR koda - TEST NE KORISTI

Manual payment methods

Payments made outside your online store. Orders paid manually must be approved before being fulfilled

Plaćanje karticom - TEST NE KORISTI Edit

IPS Plaćanje preko telefona ili skeniranjem QR koda - TEST NE KORISTI Edit

+ Manual payment method

Shipping Methods

To relate the HolestPay Shipping method with your shopify shop shipping method you need to create a shipping in Shopify settings with the same name as one of localizations of shipping method name on HolestPay (or reverse, name HPay method as named in Shopify, for example “Standard Shipping”). If needed you can create localization for non-existing languages like xx for the purpose of relation.

You can relate multiple shipping methods.

Fiscal & Integration methods

Fiscal & integration methods are executed usually under some payment/shipping statuses therefore there is no setup for them in shopify admin panel. All settings and configuration is done on the HolestPay panel side.

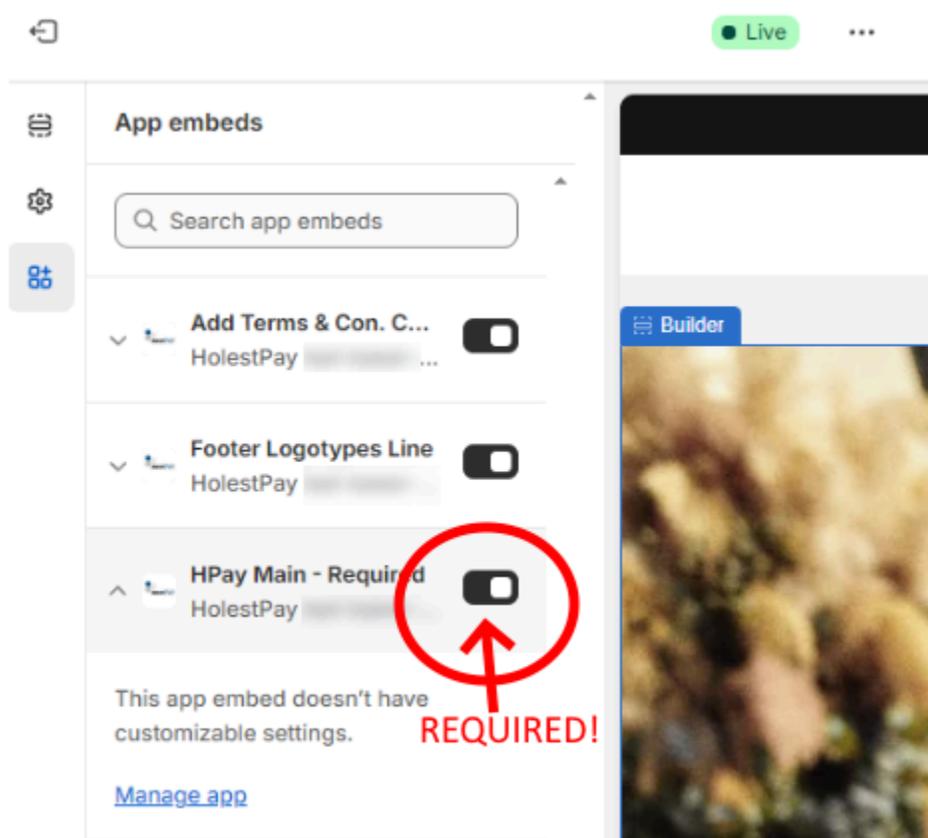
You can turn on multiple fiscal & integration methods like efiscalrs, invoicers, ftp-order-writer, minmaxrs...

Theme Runtime

(if you change theme or something related that requires blocks to be updated)

THEME BLOCKS

It is necessary to have **HPay - Main** block enabled in Customizer. This block has no block parameters.



You can enable footer logotypes and terms & conditions Blocks on need.

(OPTIONAL*) Footer Logotypes Line block will use POS (site) configuration form HolestPay panel SHOPIFY specific parameters.

- **Logotypes Card Images**
- **Logotypes Banks**

- **Logotypes 3DS**

It has 1 block parameter - option to set spacing between cards <|> banks <|> 3ds sections

The screenshot shows a configuration panel for 'Footer Logotypes Line'. At the top, there is a header with an upward arrow, a small logo, the title 'Footer Logotypes Line', and a toggle switch. Below the header, the text 'HolestPay ted-baker-...' is visible. The main section is titled 'Spacing around banks' and contains a rounded rectangular input field with the number '50'. At the bottom of the panel, there is a blue link labeled 'Manage app'.

<https://pay.holest.com/clientpay/handlers/pos/.../hpayWebhook>

Shop Name This parameters are specific for Shopify shops

TEST BANKER SERVICE

SHOPIFY SHOP * [Reset permissions...](#) [test.holest.com/myshopify.com](#)

SHOPIFY CLIENT ID *
XXXXXXXXXXXXXXXXXXXXXXXXXXXX

SHOPIFY CLIENT SECRET *
.....

Payment Auto-Redirect

Store All Orders

Use Language Variant

Logotypes Card Images

<https://pay.holest.com/static/branding/MASTER.png>
<https://pay.holest.com/static/branding/MAESTRO.png>
<https://pay.holest.com/static/branding/VISA.png>
<https://pay.holest.com/static/branding/DINA.png>
<https://pay.holest.com/static/branding/AMEX.png>

Logotypes Banks

<https://pay.holest.com/static/branding/INTESA.png>:<https://www.bancaintesa.rs/>

Logotypes 3DS

https://pay.holest.com/static/branding/VISA_SECURE.png:<https://rs.visa.com/pay-with-visa/security-and->
https://pay.holest.com/static/branding/MASTER_ID_CHECK_V.png:<https://www.mastercard.rs/sr-rs/consu>

Email BCC for all client emails

After adding line should appear at bottom of your site:



(OPTIONAL*) Add Terms & Con. Checkbox block will add checkbox to accept terms & conditions before checkout.

It has the option to set *terms & conditions agree* text and 2 translations.

^ **Add Terms & Con. C...**
HolestPay -...

Terms & Conditions url

https://.../policies/te

Default Text

```
I agree with <a  
target='_blank'  
href='{terms_url}'>terms  
and conditions</a>
```

translation 1 languages

comma separated

translation 1

{terms_url} is a wildcard that will be replaced with the url you specify for ToS.

After enabling checkbox and text should appear next to checkout buttons all over the site.

I agree with terms and conditions

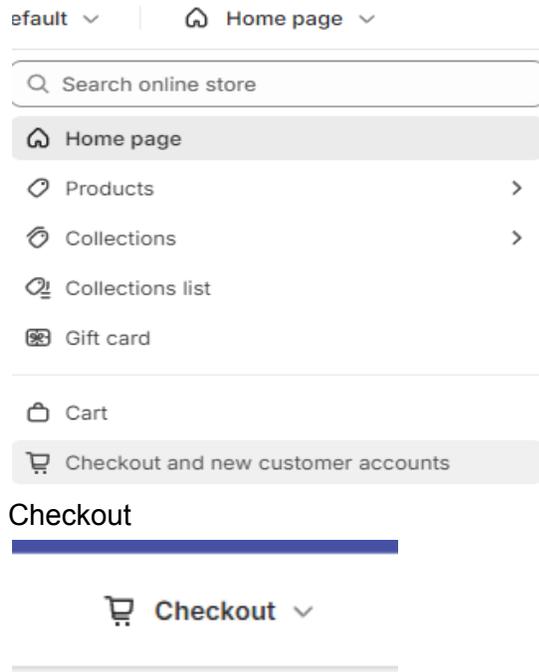
.

PROCEED TO CHECKOUT

Checkout, Thank you , Order Status Blocks

(-- if you use legacy shopify checkout this blocks will not function and you will have to use legacy support script snippet until you swap to new shopify checkout. Deadline to swap to a new checkout set by Shopify is 28.08.2025. For snippet see next section –)

To configure these blocks from the Customizer top menu enter the “Checkout and new customer accounts”.



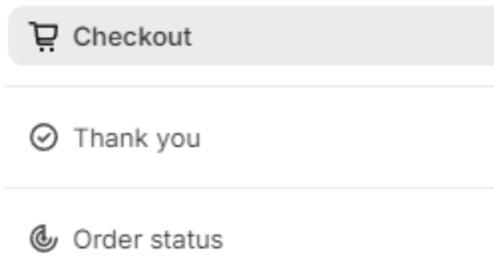
If you don't have *Shopify Plus* you will not be able to add blocks here therefore you can skip Checkout customization. If the bank asks you why you don't have footer logos in checkout you can tell them that your shopify plan does not allow that. EMP adaptation is to confirm best to recommendations and that recommendation is **not mandatory if not possible to set up**.

If you have *Shopify Plus* or a plan that enables checkout customization then you should have a logotype line block added to *Checkout*.

Checkout, Thank you and Order Status

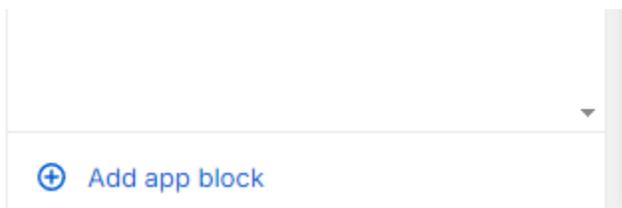
Logotype line checkout block should be added to Checkout (if possible), *Thank you* and *Order Status* (so **ALL 3 places** , or **2 if you can not edit Checkout**):

NOTE: there is a logotype line for theme and for checkout. They are not the same thing. These are elements for different parts of the site and both should exist in their scope.



To add it, from Customizer enter right page Thank You , Order Status and Checkout(if possible to edit checkout) :

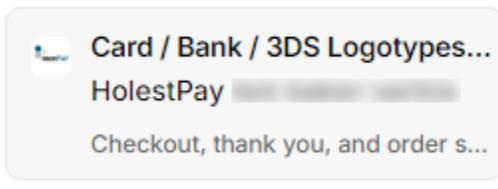
Click on “Add app blocks” button in bottom left part of screen



Add this block:

< Add app block

App blocks available for this page



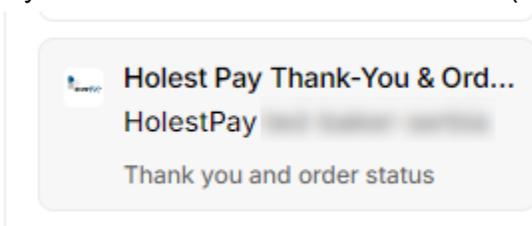
This block can be moved. It should be on the bottom of the page when rendered.

Complete order

[Refund policy](#) [Shipping policy](#) [Privacy policy](#) [Terms of service](#) [Legal notice](#)



Payment button & result checkout block (***required**)



This block must be added on ThankYou and Order Status page

*****This is the block that contains the payment button and result output (payment transaction data, fiscal receipt, shipping...)!*****

To add it in Customizer go first to Thank You the Order Status page , and using the “Add app block” button add it in both pages.

This is recommended position on ThankYou and Order Status pages :

Default checkout profile ● Live ...

Thank you

Header

- Logo

Order details

- Order status
- Holest Pay Thank-You & Orde...**
- Customer information

Order summary

- Items in cart
- Subtotal

Footer

- Policies
- Card / Bank / 3DS Logotypes ...

Default checkout profile ● Live ...

Order status

Header

Order details

- Holest Pay Thank-You & Orde...**
- Order status
- Customer information
- Card / Bank / 3DS Logotypes ...

Order summary

- Items in cart
- Subtotal

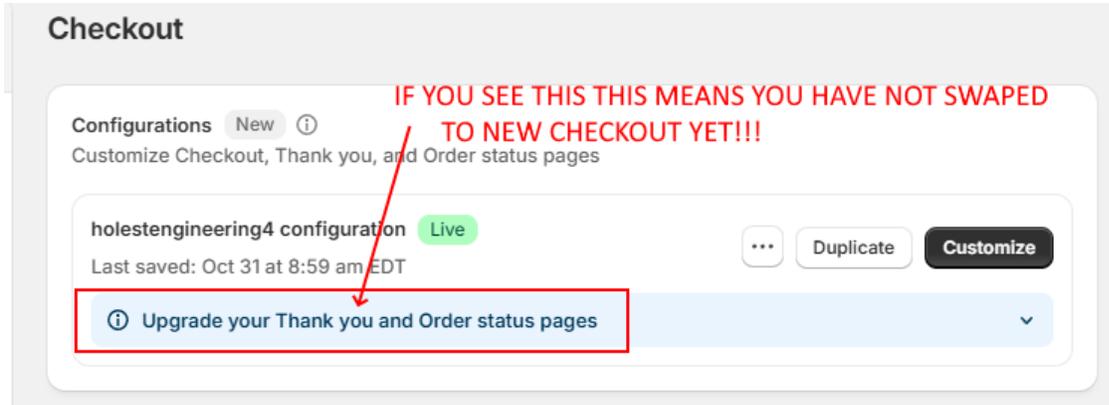
Footer

SHOPIFY OLD CHECKOUT

This section will be absolute after 28.08.2025 as Shopify will force the new checkout across all shops.

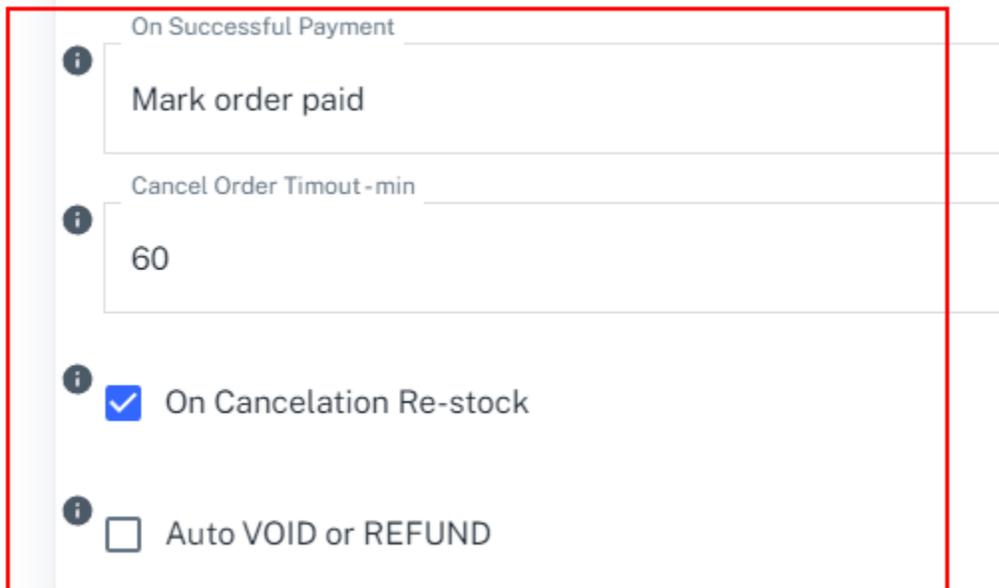
If you still did not swap your store to the new Shopify Checkout (deadline 28.08.2025) you will have to do so in order to use this app.

If you are not sure if you need this you can go to Settings->Checkout. If you see this:



If so, see first to swap to the new checkout (because you will have to do this before 28.08.2025).

SHOPIFY SPECIFIC PARAMETERS FOR HOLESTPay POS settings



The screenshot shows a settings panel with four items, each with an information icon (i) on the left:

- On Successful Payment**: A text input field containing "Mark order paid".
- Cancel Order Timeout - min**: A text input field containing "60".
- On Cancellation Re-stock**: A checkbox that is checked (blue square with white checkmark).
- Auto VOID or REFUND**: A checkbox that is unchecked (empty square).

Reset Permissions - normally you don't need to click this button ever after installation. If some new features are added that require additional permissions you may need to run this if instructed.

SHOPIFY CLIENT SECRET | SHOPIFY CLIENT ID - these are parameters related to the app that is generated for your shop on our side. You can edit them but they will probably be automatically filled for you after the app gets prepared on our side.

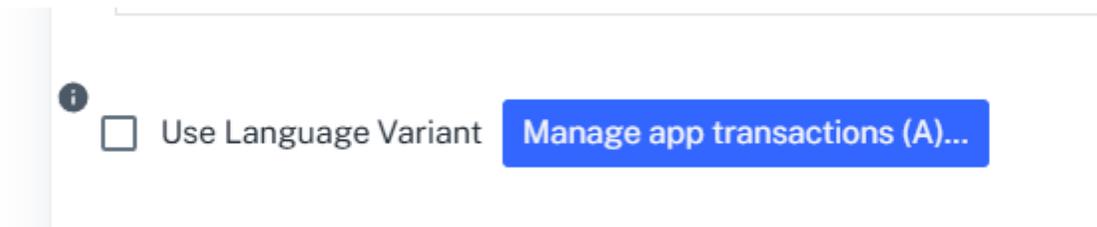
Payment auto-redirect - if you want to automatically forward customers to payment skipping Pay button click.

Store all orders - HPay stores orders at its store only some method needs to perform actions for it. You can turn this on if you want to store all orders regardless if there is a possible operation to be executed on the HPay side or not.

Use language variants - Shopify has language variants like en-RS. Tick this if you want to use the second part after "-" for hpay language. en-RS -> rs

Instant P.Method Order Timeout - min - how long to wait for payment until order gets auto-canceled (to release stock). **Note that you need to set sufficient time if you do send draft order payment links to customers!**

Translation



Use the *Manage app translation (A)* button to enter the translation panel. In the panel you can translate labels directly related to Shopify checkout flow and HolestPay methods.

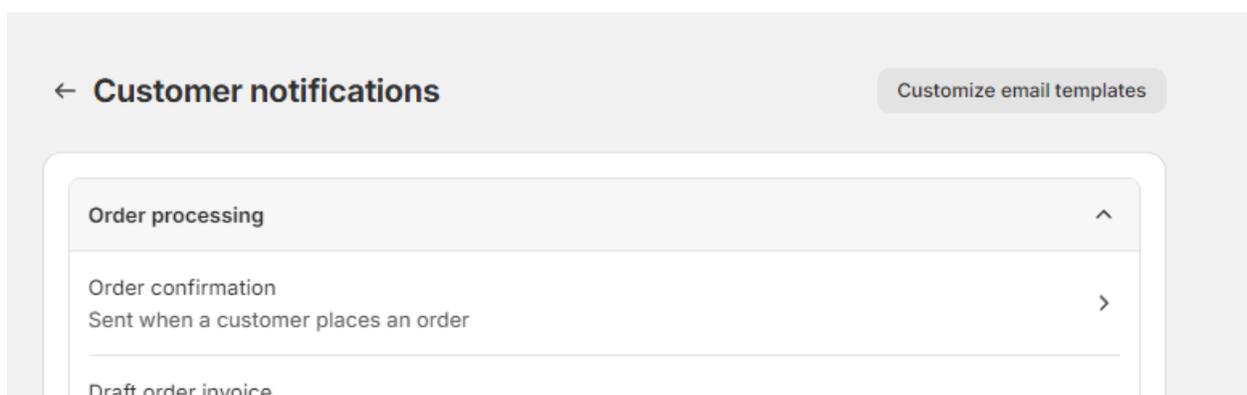
After you alter translations you must use the “Re-deploy” option so these changes would be accepted.

ORDER CONFIRMATION MAIL TEMPLATE

It's important to note that order confirmation mail will be sent to the customer by Shopify before he is forwarded to the card input page to make payment. Therefore the *Order Notification Template* must be adapted to respect this.

To edit *Order Notification Template* then from Shopify admin go to:

Settings -> Notifications -> Customer Notifications -> Order Confirmation



Click “Edit code”.

You need to assign 1 to the liquid variable *has_pending_payment* if the selected payment method is one of HPay methods.

Example code like this at very beginning of template code:

```
{% for transaction in order.transactions %}  
  {% if transaction.gateway | downcase contains "card" %}  
    {% assign has_pending_payment = 1 %}  
    {% assign buyer_action_required = 1 %}  
  {% endif %}  
{% endfor %}
```

If your payment method in Shopify is named “Pay by **Card**” then above code would be sufficient.

If you also have IPS Skeniraj QR/mobile payments:

```
{% for transaction in order.transactions %}  
  {% if transaction.gateway | downcase contains "card" or transaction.gateway | downcase  
contains "ips" %}  
    {% assign has_pending_payment = 1 %}  
    {% assign buyer_action_required = 1 %}  
  {% endif %}  
{% endfor %}
```

You can add more “or” conditions depending on how many HPay payment methods you have on site.

Note by payment method name we refer to the name you entered in Shopify admin for custom payment method (not HPay name localization).

After you have *has_pending_payment* properly set you need to correct all texts that could mislead customers.

For example if you have:

Hi {{ customer.first_name }}, we're getting your order ready to be shipped. We will notify you when it has been sent.

You then need to wrap it with liquid IF condition:

```
{% if has_pending_payment %}
```

```
    Hi {{ customer.first_name }}, we will start your order preparation as soon as you complete the payment!
```

```
{% else %}
```

```
    Hi {{ customer.first_name }}, we're getting your order ready to be shipped. We will notify you when it has been sent.
```

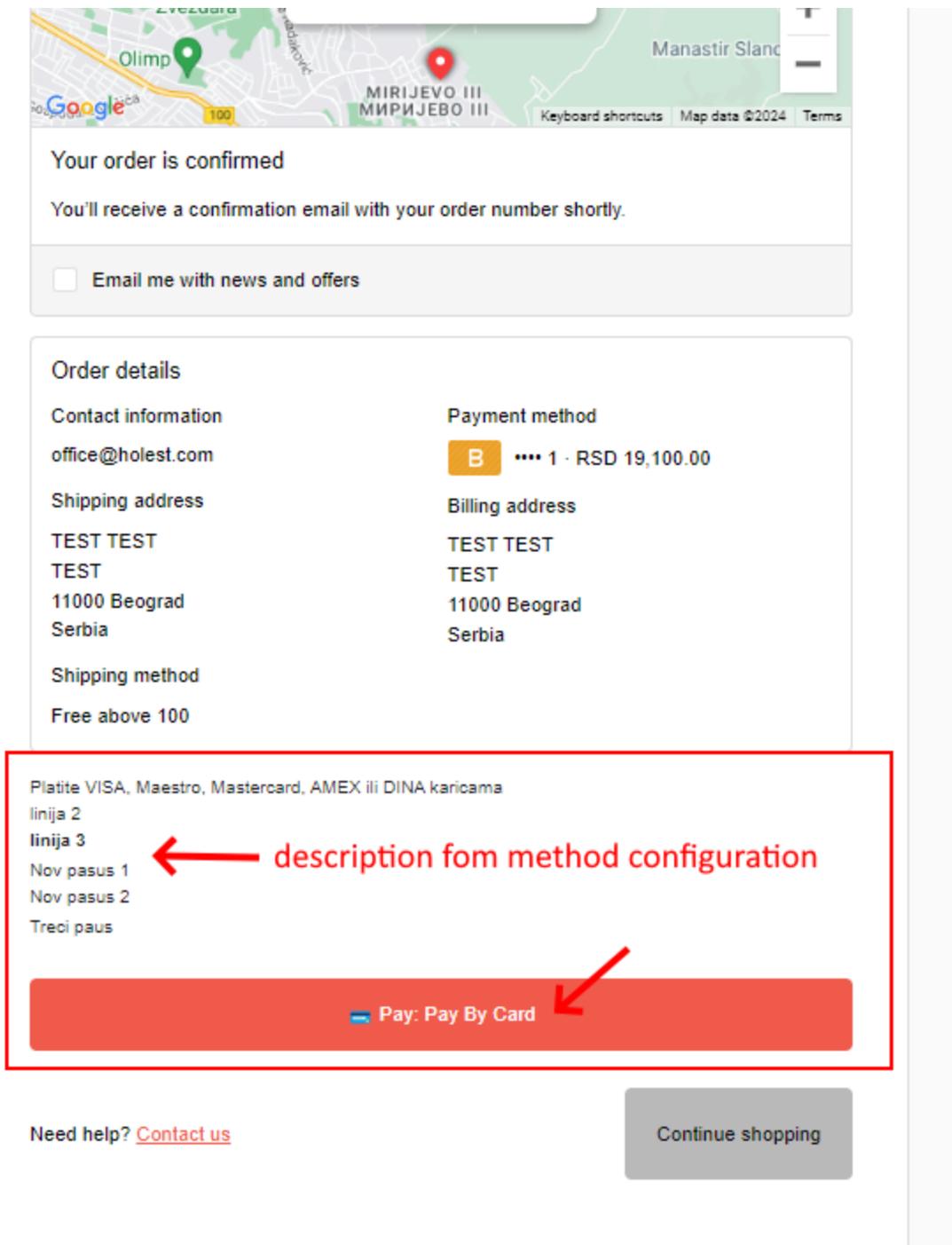
```
{% endif %}
```

NOTE: we understand that liquid template language can be confusing for people that are not developers. You can just forward your whole temple code to support@holest.com for assistance on how to adapt it (save as txt file for attachment).

FRONT-END ORDERING FLOW EXPLAINED (CUSTOMER SIDE)

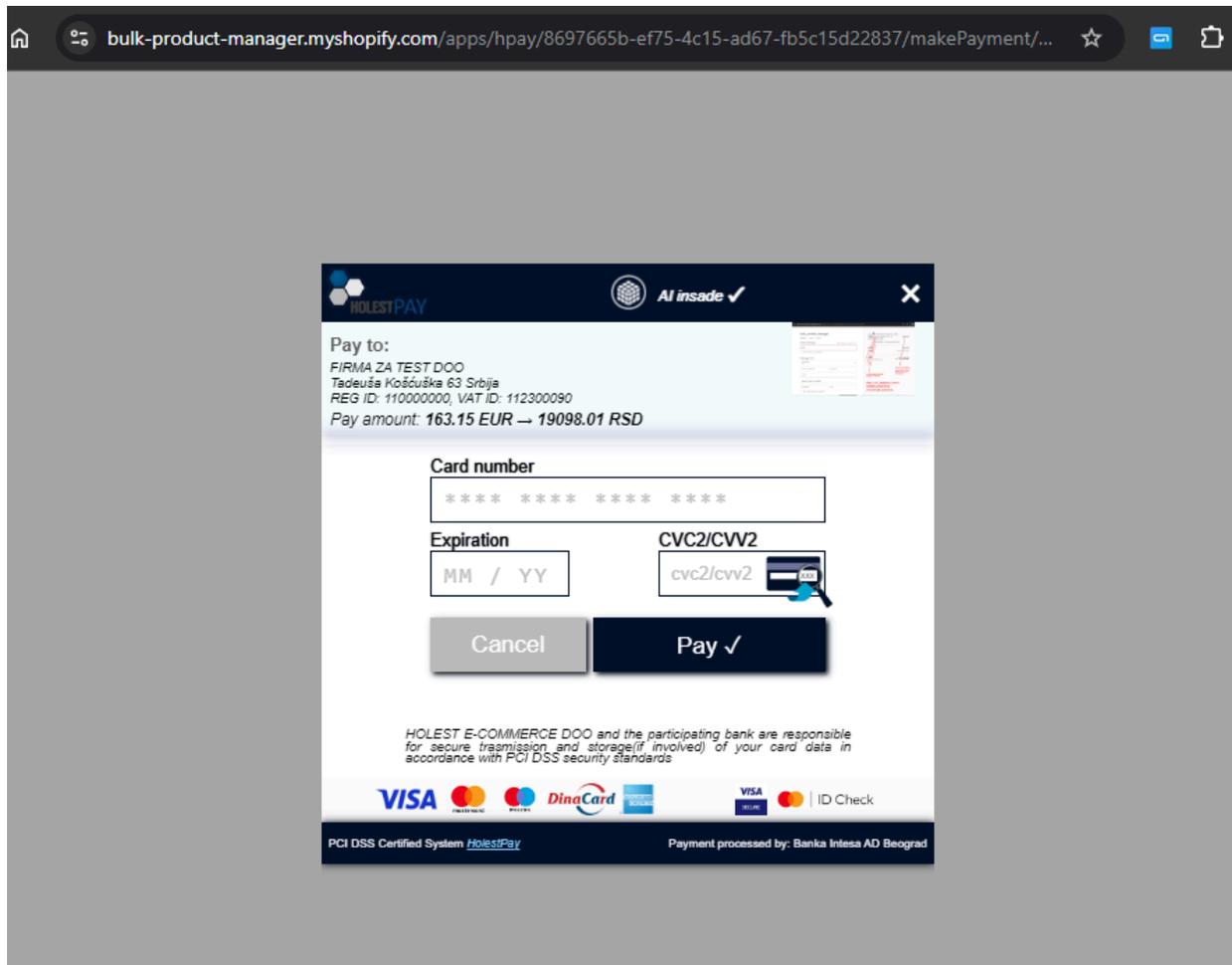
On checkout page, if HPay method is selected for payment method after the customer clicks Complete order customer goes to Thank You page.

If *Payment Auto-Redirect* parameter at HolestPay panel - site/pos setup **is not turned on** then customer will see payment button and method description (description from method configuration on HPay panel) like this:



NOTE: if a customer clicks "Continue shopping" by mistake he will also be directed to payment.

After button click or if *Payment Auto-Redirect* is turned on so customer click is skipped he will be led to the payment page. This could be HolestPay card input , IPS QR/mobile input, Uplatnica, another provider or bank page depending on method.



After payment HPay will send it's emails to customers containing all information (if not explicitly turned off).

Customer is returned to the Thank you page after the payment try whether it's successful or not. If payment is not successful he/she will see the payment button again.

Email me with news and offers

Order details

Contact information

office@holest.com

Shipping address

TEST TEST

TEST

11000 Beograd

Serbia

Shipping method

Free above 100

Payment method

B **** 1 · RSD 19,100.00

Billing address

TEST TEST

TEST

11000 Beograd

Serbia



2011 Toyota 8FBCU25
Complete Kit / Zinc Plated / Red

RSD 19,100.00

Subtotal

RSD 19,100.00

Shipping

FREE

Total

RSD 19,100.00

Including RSD 2,914.05 in taxes

Payment: Paid

Order UID: 5156112302164

Authorization Code: 684959

Payment Status: Approved

Transaction Status Code: 00

Transaction ID: 24263QG9A11422

Transaction Time: 20240919 16:06:58

Status code for the 3D transaction: 00

Amount in order currency: 163.15 EUR

Amount in payment currency: 19098.01 RSD

===== ДЕМО РАЧУН =====
R5000000000

ДЕМО ДОО БЕОГРАД МЕСТО

ДЕМО ДОО БЕОГРАД МЕСТО

НЕКА ДЕМО АДРЕСА ББ

Место

Касир: www.demo1.com

ЕСИР број: 765/1.0

-----ПРОМЕТ ПРОДАЈА-----

Артикли

=====

Назив	Цена	Кол.	Укупно
-------	------	------	--------

2011 Toyota 8FBCU25 - Complete Kit / Zin			
--	--	--	--

c Plated / Red (Ж)			
--------------------	--	--	--

19.098,01	1	19.098,01
-----------	---	-----------

Укупан износ: 19.098,01

Друго безготовинско плаћање: 19.098,01

=====

Ознака	Име	Стопа	Порез
--------	-----	-------	-------

Ж	VAT	19,00%	3.049,26
---	-----	--------	----------

Укупан износ пореза: 3.049,26

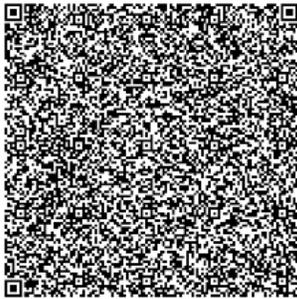
=====

ПДФ време: 19.09.2024. 16:07:12

ПДФ број рачуна: 2BFGTKJ5-2BFGTKJ5-5408

Бројач рачуна: 4224/5408ПП

=====



===== КРАЈ ДЕМО РАЧУНА =====

All HPay results are outputted here

[Download your fiscal receipt 2BFGTKJ5-2BFGTKJ5-5408.pdf](#)

Results are also shown in Order Status page (payment button instead if order is still not paid):

shopify.com/10349685/account/orders/5156112302164
☆

bulk_product_manager
Go to store

Order #1145

Confirmed September 19

Buy again

Payment: Paid

Order UID: 5156112302164
 Authorization Code: 684959
 Payment Status: Approved
 Transaction Status Code: 00
 Transaction ID: 24263QG9A11422
 Transaction Time: 20240919 16:06:38
 Status code for the 3D transaction: 00
 Amount in order currency: 163.15 EUR
 Amount in payment currency: 19098.01 RSD

===== ДЕМО РАЧУН =====

R5000000000

ДЕМО ДОО БЕОГРАД МЕСТО
 ДЕМО ДОО БЕОГРАД МЕСТО

НЕКА ДЕМО АДРЕСА ББ

Место
 Касир: www.demo1.com

ЕСИР број: 765/1.0

-----ПРОМЕТ ПРОДАЈА-----

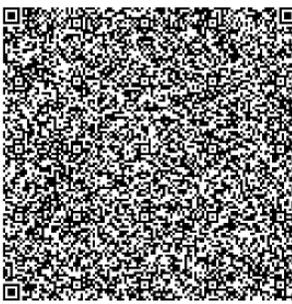
Артикли

Назив	Цена	Кол.	Укупно
2011 Toyota 8FBCU25 - Complete Kit / Zinc Plated / Red (Ж)	19.098,01	1	19.098,01
Укупан износ:			19.098,01
Друго безготовинско плаћање:			19.098,01

Ознака	Име	Стопа	Порез
Ж	VAT	19,00%	3.049,26
Укупан износ пореза:			3.049,26

ПОР време: 19.09.2024. 16:07:12
 ПОР број рачуна: 2BFGTKJ5-2BFGTKJ5-5408
 Бројач рачуна: 4224/5408ПП

=====



Order summary



2011 Toyota 8FBCU25

Complete Kit / Zinc Plated / Red

RSD 19,100.00

Subtotal	RSD 19,100.00
Shipping	Free
Taxes	RSD 2,914.05
Total	RSD 19,100.00
Paid	RSD 19,100.00
Remaining	RSD RSD 0.00

ORDER BACKEND ADMINISTRATION

HPay app will provide you a box placed in backend order details with most common operations and basic interface.

If you don't see this box you will maybe have to pin it from available app admin blocks.

refund reason: Order canceled -€5.97

Net payment €0.00

App blocks

- HPay Admin ← 2
- + App block ← 1

Timeline

IM Leave a comment...

Conta office No ph

Shipp Test T Test 11000 Serbia +381 (

Billing Same

App blocks

HolestPay ▾

HPAY STATUS: PAYMENT:PAID efiscalrs_FISCAL:sale

20241001 11:02:33, 700.00 RSD: Approved

PAYMENT Action total: total in payment currency

Status query... Sync on POS VOID Refund

E-Fiskalizacija u republici Srbiji TIN: 20:BRLK|13:JMBG|10:PIB|40:INO

Refund Recall

[Fiskalni račun html...](#) [Fiskalni račun pdf...](#)

→ Send to HPay Manage on HPay...

Pin to page for all staff

Preview [trash icon] [pin icon] ← 3 Click to show permanently

No pl

ipp

Test

Test 11000 Serbia +381

Billin Same

Conv

1

1

1

View

Example for paid order:

Authorized

Subtotal	1 item	RSD19,100.00
Shipping	Free above 100 (0.0 kg: Items 0.0 kg, Package 0.0 kg)	RSD0.00
Taxes	VAT 18% (Included)	RSD2,914.05
Total		RSD19,100.00

Paid: RSD0.00
Balance: RSD19,100.00

Capture payment

Contact information
office@holest.com

Shipping address
TEST TEST
TEST TEST
11000 Beograd
Serbia
[View map](#)

Billing address
Same as shipping address

Conversion summary
This is their 0th order
1st session was direct to your store
5 sessions over 2 days
[View conversion details](#)

Fraud analysis
Not available

Tags

App blocks

HolestPay

HPAY STATUS: PAYMENT:PAID efiscalrs_FISCAL:sale
20240919 16:06:58, 19098.01 RSD: Approved
PAYMENT Action total: total in payment currency

Status query... **Sync on POS** **VOID** **Refund**

E-Fiskalizacija u republici Srbiji TIN: 20:BRLK|13:JMBG|10:PIB|40:INO

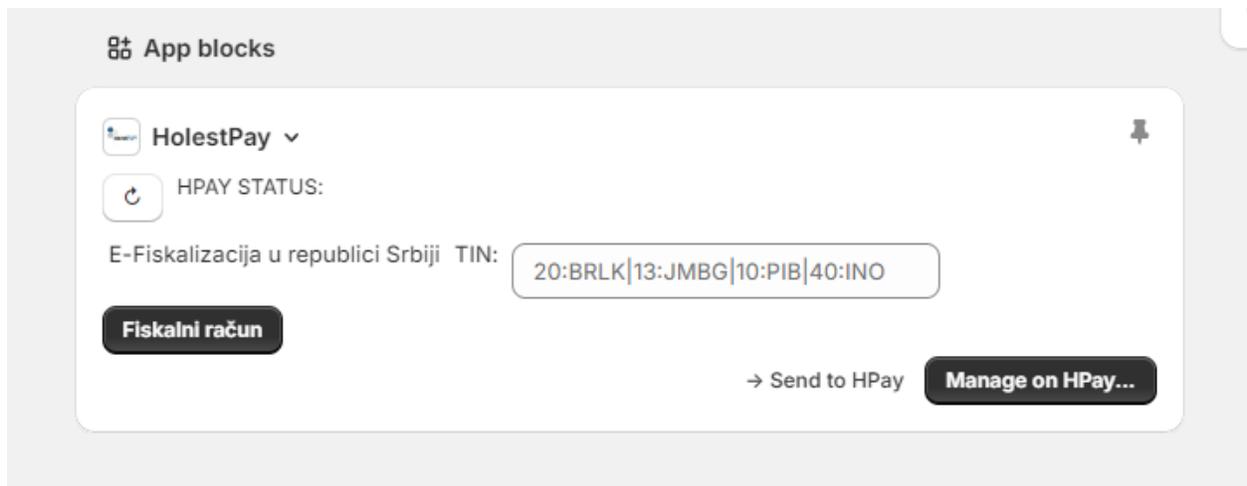
Refund **Recall**

[Izdavanje fiskalnog računa html...](#) [Izdavanje fiskalnog računa pdf...](#)

→ Send to HPay **Manage on HPay...**

Depending on HPay order status, the set of options will be different.

Example for unpaid order:



If operation requires input there will be basic inputs. For example fiscal refund requires TIN - buyer identification so you have input to enter it.

Recall does not require TIN so you can just click the button.

For payments amount for Refund | Capture can be less than original (partial refund, partial capture) therefore you can specify the amount you want to refund or capture.

Send to HPay button invokes the manual save of the latest order data to HPay (note some methods may trigger actions when this happens like *SFPT/FTPS/FTP order writer* module).

Manage on HPay.. button will open order on HPay panel for fine management of actions performed.

Firma: FIRMA ZA TEST DOO » Adresa/POS: bulk-product-manager.myshopify.com...

Narudžbine: Datum/vreme od: 2024-08-20 16:56 Datum/vreme do: 2024-09-19 16:56

Uid	Ident.	Vreme kreiranja
5156112302164	#1145	2024-09-19 14:07
5153777909844	#1144	2024-09-17 14:02
5152698925140	#1143	2024-09-16 12:42
5150469324884	#1142	2024-09-14 07:37
5150466736212	#1141	2024-09-14 07:36
5147577581652	#1139	2024-09-11 15:37

AKCIJE: Status query... Sync on POS VOID Refund

E-Fiskalizacija u republici Srbiji

Kreirani dokumenti:

2024-09-19 16:07	2BFGTKJ5-2BFGTKJ5-5408	4224/5408PNN	sale	PDF	DOWNLOAD	VIEW
------------------	------------------------	--------------	------	-----	----------	------

TIN kupca: prefiks.vrednost

Metoda plaćanja: Ostale bezgotovinske uplate (on-line kartica, pouzeca, uplata preko računa)

Cene su izražene u: EUR

Šira/Naziv	Količina	P. Stopa	Ukupno(sa PDV)
SAU0790-4P- 2011 Toyota 8FBCU25 - Complete	1 kom	Ж - 19.00% VAT	163.15
UKUPNO SA PDV:			163.15

Opoziv Refundacija

Opoziv	Refundacija
162.34 EUR	PAYMENT:VOID
162.34 EUR	PAYMENT:PAID
162.37 EUR	PAYMENT:PAID

office@holest.com/ TEST TEST

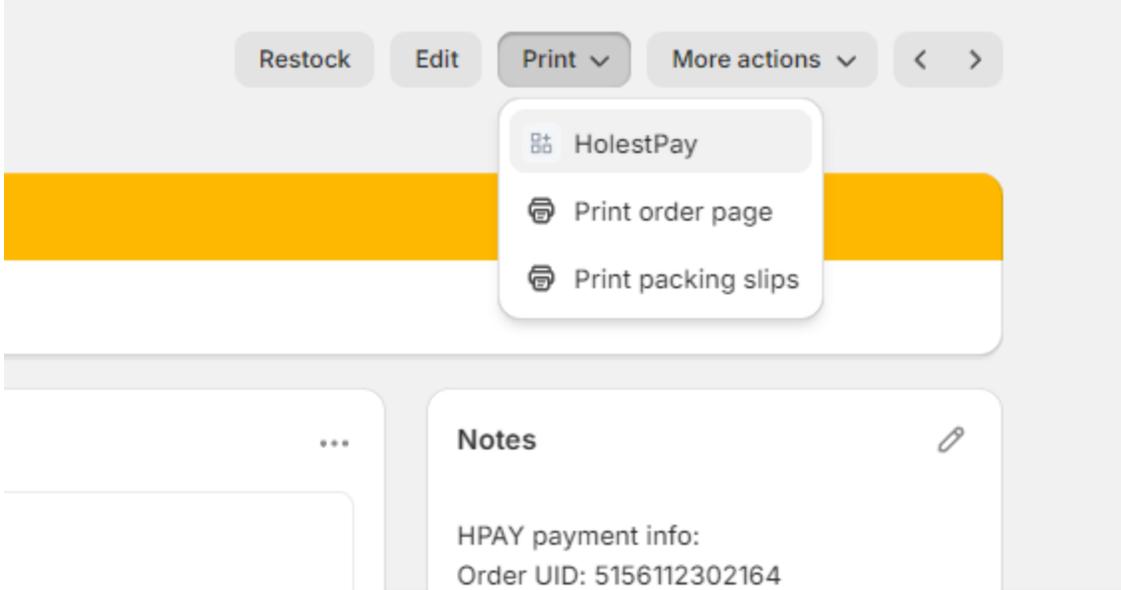
Šira/Naziv	Plaćanja	Refundacija Kol.	Refundacija
1. SAU0790-4P-RD 2011 Toyota 8FBCU25 - Comple	163.15(x1)	1 / 1	163.15
Refundacija RSD:	19098.01	Refundacija EUR:	163.15

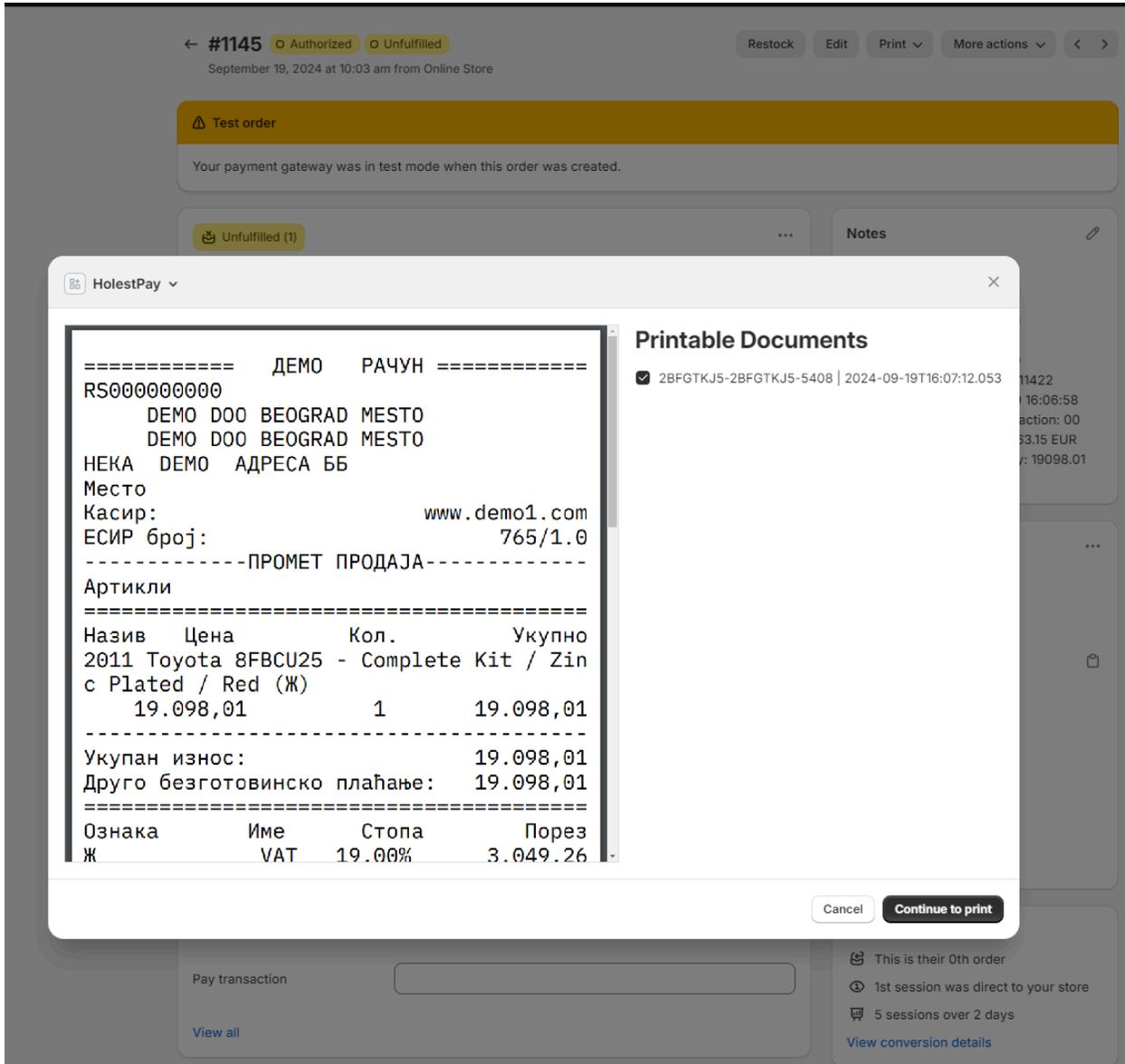
Poništi OK

163.15 EUR PAYMENT:PAID office@holest.com/ TEST TEST

Fiskal >>

Print results





POS INTEGRATION

At this moment Shopify has not completely finished it's POS app extensions SDK. Therefore currently there is only limited support to issue fiscal receipts for sales.

From order details or post purchase screen in bottom options open Hpay Pos Actions form.

If any fiscal receipt exists you will see it (created automatically or created manually). If it does not exist you will have the option to create the sale receipt (optionally you can specify buyer TIN if you sell to the company and they need a receipt).

